……..
(place and date)

PRODUCT COMPLAINT / RETURN FORM

□ Complaint □ Return
(tick the appropriate option)

Product name: .....

Order number: .....

Customer details:
.....
(full name)

.....
(address)

....
(contact phone number) *(e-mail)*

Reason for return / complaint:
.....
.....
.....
.....
.....

□ I would like to exchange the product for an undamaged one *(tick the appropriate option)*
□ I would like to return the product and receive a refund

.....
Signature of the person returning the product / submitting the complaint

Consent clause:

I consent to the processing of my personal data for the purposes necessary to complete the product return or complaint procedure (in accordance with the Personal Data Protection Act of 29 August 1997; consolidated text: Journal of Laws 2016, item 922) and in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 („GDPR").